

Northern Railway

IT Centre,
Headquarters Office,
Baroda House,
New Delhi
Dated: 01.01.2024

NOTICE INVITING QUOTATION

Name of Work : - Designing and implementation of application for Arbitration Management System over Northern Railway with warranty of one year from the date LOA.

Approx. Cost :- Rs7,99,500/- Plus GST (Rs. Seven Lakh Ninety Nine Thousand Five Hundred Approx.

Duration of Work: - One Year from the date of Letter of Acceptance (LOA).

Sealed Quotations are hereby invited for the above mentioned work as per schedule. Given below.

Sr. No	Description of Work	Qty.	Unit	Rate/ Unit	Cost
1	Maintenance and Technical Support	12	Months		
2	Designing, Testing and Commissioning of Web base Application Admin Panel And Dashboard to Register Detail of Arbitration, Link Cases, Integration of Auto generated SMS at different stage, Manage Case, Online Generation of different types of reports as per role and privileges by logging with User Id and Password for Railway Arbitrator Network Information System "RANIS" for Northern Railway Head Quarter Baroda House. Admin user, Department Wise Users and Arbitrator Users can manage their cases and view reports as per roles and privileges by logging with User Id and Password.	01			
3	Designing Testing and Commissioning of Android base App for Railway Arbitrator Network Information System "RANIS" for Northern Railway Head Quarter House Baroda House as per roles and privileges by logging with User Id and Password to see the case detail, Arbitrator performance and other details.	01			
4	Designing Testing and Commissioning of iOS	01			

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	base App for Railway Arbitrator Network Information System "RANIS" for Northern Railway Head Quarter House Baroda House as per roles and privileges by logging with User Id and Password to see the case detail, Arbitrator performance and other details.				
5	Designing Testing, Installation and Commissioning of database for Railway Arbitrator Network Information System "RANIS" for Northern Railway Head Quarter Baroda House. Only authorize person have permission to access data. Database with trigger, store procedure, functions , creating tables and view with proper indexing , etc.	01			
6	Web Based Bulk SMS	1 Lac			
7	Annual Charges of Web hosting and Domain Registration	01			
8	Annual Charges Android file hosting and Registration at Google Play Store.	01			
9	Annual Charges of iOS file hosting and Registration at Apple Play Store.	01			
Total Cost					
IGST /CGST& SGST on Cost					
Total Cost in figures :					
Total Cost in Word :					

The sealed quotation must reach in this office up to 10.01.2024 before 15:00 hrs. The sealed quotation shall be opened immediately after in the presence of parties present.

Terms & Conditions: -

1. The scope of work is attached in Annexure "A"
2. The source code of the software /website shall be handed over to Northern Railway. Some minor or alteration in the proposed work may be required during execution and commissioning will be done by the contractor without any cost whatsoever the case may be.
3. Railways reserve the right to terminate the contract without assigning any reason.
4. Any conditional offer/quotation shall be summarily rejected without assigning any reason.
5. Earnest Money Deposit of 2% (of work amount) will be required to deposit by the vendors in the form of DD/FD which will be refunded to the contractor after successful completion of one-year work period from the date of Letter of Acceptance (LOA).
6. Security Deposit of 3% (of work amount) will be deducted from the first bill of the proposed work which will be refunded to the contractor after successful completion of one-year work period from the date of LOA.

7. There will be penalty of Rs.1000/- per day for downtime more than 2 hours for the system.
8. Confidentially clause – vendor cannot use/sell the data obtained from Railway for any other purpose other than given in the agreement. In case of misuse of data by vendor the same will invite forfeit of Security Deposit or any other action/penalty as deemed suitable by administration.
9. Vendor will have to submit one-year warranty certificate for maintenance of system from the date of LOA.
10. Manpower will operate the system from Railway premises only.
11. Some minor addition or alteration in the proposed scope of work may be required during execution and commissioning, no charges will be paid.
12. Further AMC of the Software after warranty period will be at the same rate or below.
13. The feeding of old manual records will be done by vendor.

Note:-

1. Rates should be inclusive of all taxes (as applicable).

 11/12/24

Dy. FA&CAO/Pension & Taxation
HQ Office N. Railway

Copy to :-

1. Dy. FA&CAO/FX/HQ/NR:- for information and request to depute an Accounts representative for witnessing of opening of quotations.
2. Notice Board.
3. Railway website

Annexure "A"
SCOPE OF WORK

Designing, Testing, installation and Commissioning of Web base Application, Android base App & IOS based app Admin Panel and dashboard to Register detail of arbitration, Link cases, Integration of auto generated SMS at different stage, Manage cases, online generation of different types of reports as per Roles and privileges by logging with User ID and password for required "RANIS" for entire Northern Railway.

This will include:

Commissioning of Database for above System with trigger, store procedure, functions, creating tables and view with proper indexing, Web base Bulk SMS, including annual charges of web hosting and Domain registration, Android file hosting and Registration at Google Play Store and IOS file hosting and registration at Apple Play Store.

Various processes including proceedings management, claimant portal management and better collaboration through online interface. Proposed application may thus contain following objective functions:

- Updation in processing and deriving various reports.
- Easier to on board all stakeholders viz, Railways, arbitrators, Party/Firm defense councilors at common platform.
- To achieve better management of availability of secured data any time.
- Organizing the files, gain access to important information easily, meeting deadlines as per stipulation of rules.
- One Tab for scanning of documents at appropriate steps, like uploading a copy of award. Uploading of signed documents by Arbitrator/Firm.
- Provision of 15 days backup and recovery from crash.
- Compliances with IT Act & Rules as amended from time to time.


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Dy. FA&CAO/Pen.& Tax/ HQ/NR