

1. Organization of Operating Department

Q1: Who heads the operating department in a railway system?

- a. Station Master
- b. Operations Manager
- c. Divisional Operating Superintendent

Answer: c) Divisional Operating Superintendent

Q2: What is the primary function of the operating department?

- a. Construction of tracks
- b. Smooth running of trains
- c. Passenger catering

Answer: b) Smooth running of trains

Q3: Which operating department role involves managing train schedules?

- a. Train Guard
- b. Control Office Staff
- c. Engineer

Answer: b) Control Office Staff

Q4: What does the operating department coordinate with?

- a. Commercial and technical departments
- b. Only engineering teams
- c. Passenger services

Answer: a) Commercial and technical departments

Q5: Who resolves conflicts in train operations?

- a. Station Master
- b. Chief Operations Controller
- c. Ticket Inspector

Answer: b) Chief Operations Controller

Q6: Which operational area focuses on freight management?

- a. Passenger Operations Unit
- b. Goods Operations Unit
- c. Safety Department

Answer: b) Goods Operations Unit

Q7: What is a critical skill required in the operating department?

- a. Cooking skills
- b. Analytical and coordination skills
- c. Marketing skills

Answer: b) Analytical and coordination skills

Q8: How does the operating department ensure safety?

- a. Constant monitoring and rule enforcement
- b. Conducting passenger surveys
- c. Running fewer trains

Answer: a) Constant monitoring and rule enforcement

Q9: What document provides operational instructions?

- a. Timetable
- b. Working Time Table (WTT)
- c. Monthly Report

Answer: b) Working Time Table (WTT)

Q10: Who oversees overall railway operations?

- a. Divisional Railway Manager (DRM)
- b. Train Driver
- c. Signal Maintainer

Answer: a) Divisional Railway Manager (DRM)

2. General & Subsidiary Rules (G&SR)

Q11: What is the primary purpose of the G&SR?

- a. Define train schedules
- b. Ensure safe and efficient train operations
- c. Promote tourism

Answer: b) Ensure safe and efficient train operations

Q12: Who is responsible for enforcing G&SR rules?

- a. Station Master
- b. Guards
- c. Both a and b

Answer: c) Both a and b

Q13: The G&SR covers rules for:

- a. Ticketing processes
- b. Train operations and signaling
- c. Passenger behavior

Answer: b) Train operations and signaling

Q14: What document includes G&SR information?

- a. Rule Book
- b. Timetable
- c. Complaint Register

Answer: a) Rule Book

Q15: Which department uses G&SR most frequently?

- a. Engineering Department
- b. Operations Department
- c. Finance Department

Answer: b) Operations Department

Q16: G&SR rules apply to:

- a. Freight trains only
- b. Both passenger and freight trains
- c. Station staff only

Answer: b) Both passenger and freight trains

Q17: Which rule governs emergency train stops in G&SR?

- a. Rule 4.10
- b. Rule 3.28
- c. Rule 7.02

Answer: a) Rule 4.10

Q18: G&SR ensures compliance for:

- a. Staff recruitment
- b. Safe train movement
- c. Passenger complaints

Answer: b) Safe train movement

Q19: The G&SR rulebook is updated:

- a. Annually
- b. When necessary
- c. Daily

Answer: b) When necessary

Q20: G&SR rules are mandatory for:

- a. Train drivers only
- b. All railway personnel involved in operations
- c. Ticketing staff

Answer: b) All railway personnel involved in operations

1. Organization of Operating Department

Q1: What is the primary responsibility of the Operating Department?

- a. Maintenance of engines
- b. Ensuring the safe and efficient movement of trains
- c. Repairing tracks

Answer: b) Ensuring the safe and efficient movement of trains

Q2: Who is the head of the Operating Department?

- a. Chief Engineer
- b. Chief Operations Manager
- c. Station Master

Answer: b) Chief Operations Manager

2. G&SR (General and Subsidiary Rules)

Q3: What is the purpose of G&SR?

- a. Define operational safety and procedures
- b. Provide rules for staff welfare
- c. Outline administrative policies

Answer: a) Define operational safety and procedures

Q4: Which rule governs signals in G&SR?

- a. Rule 3.28
- b. Rule 7.02
- c. Rule 8.19

Answer: b) Rule 7.02

3. Safety Rules

Q5: What is the first priority in railway safety?

- a. Speed of trains
- b. Passenger comfort
- c. Prevention of accidents

Answer: c) Prevention of accidents

Q6: What does "Safety First" signify in railway operations?

- a. Ensure punctuality
- b. Minimize risk in every operation
- c. Maintain the train speed

Answer: b) Minimize risk in every operation

4. Classification of Stations

Q7: How are stations classified in the railway system?

- a. Based on the number of platforms
- b. Based on workload and operational needs
- c. Based on the size of the station building

Answer: b) Based on workload and operational needs

Q8: Which station type primarily handles goods traffic?

- a. Block Station
- b. Halt Station
- c. Goods Station

Answer: c) Goods Station

5. Systems of Working

Q9: What does the "One Train Only" system ensure?

- a. Speed of trains
- b. Safety on single line sections
- c. Timely train departures

Answer: b) Safety on single line sections

Q10: In a Double Line system, which track is used for trains in one direction?

- a. Up and Down tracks alternate

- b. Down track
 - c. Specific tracks assigned
- Answer:** c) Specific tracks assigned
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6. Essentials of Absolute Automatic One Train Only System

Q11: What is the key feature of this system?

- a. Block sections shared by multiple trains
 - b. Only one train is allowed in the section at a time
 - c. High-speed operation
- Answer:** b) Only one train is allowed in the section at a time

Q12: What device ensures the train follows this system?

- a. Token
 - b. Semaphore
 - c. Automatic block instrument
- Answer:** c) Automatic block instrument
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7. Signals of All Types

Q13: What does a red signal indicate?

- a. Proceed
 - b. Caution
 - c. Stop
- Answer:** c) Stop

Q14: What does a flashing yellow signal mean?

- a. Speed up
 - b. Proceed with caution
 - c. Stop immediately
- Answer:** b) Proceed with caution
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8. Working of Control Organization

Q15: What is the role of the Control Organization?

- a. Revenue management
- b. Coordination and regulation of train operations
- c. Repairing rolling stock

Answer: b) Coordination and regulation of train operations

Q16: Where is the Control Office usually located?

- a. Station Master's office
- b. Divisional headquarters
- c. Passenger terminals

Answer: b) Divisional headquarters

9. Abnormal Working

Q17: What is "abnormal working"?

- a. Normal operations under delays
- b. Deviations from standard operating procedures
- c. Maintenance activities

Answer: b) Deviations from standard operating procedures

Q18: During abnormal working, who ensures passenger safety?

- a. Guard
- b. Station Master
- c. Both

Answer: c) Both

10. Line Capacity & Important Operating Statistics

Q19: What is "line capacity"?

- a. Length of the train
- b. Maximum number of trains that can pass a section in a given time
- c. Total freight load on a line

Answer: b) Maximum number of trains that can pass a section in a given time

Q20: Which parameter indicates punctuality?

- a. Train composition
- b. On-time arrivals and departures

- c. Average speed

Answer: b) On-time arrivals and departures

11. Accident Management

Q21: What is the first step in accident management?

- a. Clear the track
- b. Rescue operations and ensure safety
- c. Submit a report

Answer: b) Rescue operations and ensure safety

Q22: Who is responsible for investigating train accidents?

- a. Station Master
- b. Accident Inquiry Committee
- c. Train driver

Answer: b) Accident Inquiry Committee

12. Working of Commercial Department

Q23: What is the main function of the Commercial Department?

- a. Operating trains
- b. Generating revenue through passenger and freight traffic
- c. Maintenance of tracks

Answer: b) Generating revenue through passenger and freight traffic

Q24: Which document is issued for goods transport?

- a. Railway Pass
- b. Receipt Note
- c. Railway Receipt (RR)

Answer: c) Railway Receipt (RR)

13. Customer Care

Q25: What is the primary objective of customer care?

- a. Increase operating speed

- b. Enhance passenger experience and satisfaction
- c. Create operational timetables

Answer: b) Enhance passenger experience and satisfaction

Q26: Which department usually handles customer grievances?

- a. Mechanical Department
- b. Commercial Department
- c. Engineering Department

Answer: b) Commercial Department

14. Review

Q27: Why is reviewing operations important?

- a. To promote staff
- b. To evaluate and improve efficiency and safety
- c. To reduce maintenance costs

Answer: b) To evaluate and improve efficiency and safety

Q28: Who usually reviews railway operations?

- a. Operating staff
- b. Senior management and railway board
- c. Passengers

Answer: b) Senior management and railway board
