

मुख्य चिकित्सा विभाग
राज्य चिकित्सा विभाग
Medical Department,
HQ Office, Baroda House,
New Delhi.

Confidential
No: E/Med/HQ/114/2021

Dated: 08.02.2021

Medical Director,
Northern Railway,
Central Hospital,
New Delhi.

Chief Medical Supdt.,
Northern Railway,
Divisional Hospital,
Delhi, Ambala, Moradabad, Lucknow,
Firozpur and Addl. Chief Medical
Supdt., Jagadhari Workshop, Jagadhari.

Sub: System Improvement – Referral clinical investigations case option given by the employee.

Ref: GM/Vigilance/NR's Confidential letter No.VIG/PC/V3/2019/12/2683/MB dated 01.02.2021.

In reference to above, it has been observed during Vigilance check that no consent was being taken from Patient or his/her attendant while referring in Private empanelled Diagnostic centre/Lab for clinical investigation.


Railway Board has already issued specific instructions vide Railway Board's letter No. 2016/H-1/11/58/Policy New Delhi dated 21.06.2018 and Railway Board's letter No. 2011/H/6-4/Policy dated 03.02.2015 related to consent of Patient or his/her attendance while being referred to Private empanelled Diagnostic centre/Lab for clinical investigation.

On the above, you are advised to comply the following:

1. Kindly instruct all the doctors working in your hospital/health units to seek willingness of the patients or his/her attendance before referring them for clinical investigations to empanelled Diagnostic centre/Lab. The Consent must be in writing on the standard Form and it should be signed by the patient or his/her attendant.
2. It should be ensured that the Mobile/Contact No. of Patient or his/her attendant should also be mentioned in referral standard form.

Necessary action may kindly be taken under advice to this office.

This has the approval of competent authority.


(Dr. O.P. Anand)
09/2/21
Chief Health Direct

Copy to the following for kind information:

1. General Manager/Vigilance, Northern Railway, HQ Office, New Delhi in reference to above referred letter (Kind Atten. Sandeep Kulharia, Dy. CVO).