



उत्तर रेलवे/Northern Railway
चिकित्सा विभाग/Medical Department

प्रमुख मुख्य चिकित्सानिदेशक कार्यालय,
प्रधान कार्यालय, बडौदा हाऊस,
नई दिल्ली

No.1-Med/FAB/Pt-XI

Dated-01/02/2024

Sub :- JPO for availability of Medical Boxes at Railway Stations and all passenger carrying trains over Northern Railway.

Medical Boxes to be provided at Railway Stations and all passenger carrying trains as per direction of Hon'ble Supreme court vide RB letter No. 2016/H/Treatment Facility Dated :- 23.03.2018.

Objective:

Ensure timely access to emergency medical supplies in trains and stations over Northern Railway.

Role of Operating Department :-

1. Medical boxes in the station will be under custody of Station Superintendent /Station Master.
2. Operating Department will ensure clear signage indicating the location of medical boxes in station.
3. Ensure proper installation and secure storage of medical boxes.
4. Whenever there is emergency, announcement to be made in station to find out if any doctor/medical professional is available. And Medical Boxes may be made available whenever there is emergency in station under the Supervision of Medical professionals
5. Once the seal of Medical Box is opened, the medical box should be recouped by the designated staff by coordinating with railway medical facility Incharge.
6. Conduct regular joint reviews involving nominated representatives from each department to ensure compliance with the established procedures.
7. To ensure conduct of First aid training to train running and train passing staff at stations with Medical Department regularly.


(Dr.K.Sridhar)
Principal Chief Medical
Director

(डा० के० श्रीधर)
(Dr. K. Sridhar)
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(Sanjay Kumar Jain)
Principal Chief Commercial
Manager
संजय कुमार जैन
Sanjay Kumar Jain
Principal Chief Commercial Manager
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Role of Commercial Department :-

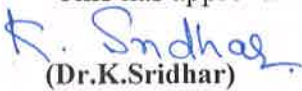
1. Medical Boxes to be provided by Medical Department in all originating trains owned by NR having vestibule. Commercial Department will provide the funds for the same. Fund availability would be from PH-53.
2. The custodian of Medical Boxes should be Train superintendent/TTE of train.
3. Identify suitable locations for emergency medical boxes within each train.
4. Whenever there is emergency in train, announcement to be made for doctor/ trained medical professional travelling in train and services of doctor/ trained medical professional should be utilized for providing medical assistance.
5. Once the seal of Medical Box is opened, the medical box should be recouped by the Medical Department who has competence to assess. Information will be conveyed to single point nominated person (Medical Department) from the station.
6. All efforts in station should be made for Emergency Medical Rooms (EMR) on PPP model in association with Medical Department and space may be earmarked for this & EMR should have Medical boxes with contents as per Railway Board guidelines.
7. Conduct regular joint reviews involving nominated representatives from each department to ensure compliance with the established procedures.
8. Medical Department will ensure training of train manning staff for this purpose, whenever it is required.

Role of Medical Department :-

1. CMS of the division to ensure recoupment of medical boxes immediately whenever intimation is received from Station Director/Station Master/Chief Ticket Inspector. CMS can delegate these powers to subordinate officer.
2. CMS should ensure display of list of items in front of medical boxes with expiry dates of drugs mentioned on it and replace items/drugs which are near expiry.
3. CMS should ensure all equipments in the medical box are in working condition.
4. CMS should arrange for training of all train passing and running staff for first aid.
5. CMS should ensure regular inspection is done to see the functionality of equipment and within expiry of drugs.
6. All efforts in station should be made for Emergency Medical Rooms (EMR) on PPP model and space may be earmarked in association with Commercial Department for this & EMR should have Medical boxes with contents as per Railway Board guidelines.
7. Conduct regular joint reviews involving nominated representatives from each department to ensure compliance with the established procedures.

By adhering to this JPO, Northern Railway aims to enhance the safety and well-being of passengers by ensuring quick access to essential medical supplies during emergencies.

This has approval of GM/NR.


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